

PSS BMS Maintenance service categories chart	Standard	Professional	Premium
<b>Key Features</b>			
<b>Management Level Equipments</b>			
Inspect active alarms, and verify acknowledgment	✓	✓	✓
Inspection of each DDC-workstation connection	✓	✓	✓
Check for and install BMS vendor patches and updates	✓	✓	✓
Check memory storage capacity in the server	✓	✓	✓
Verifying licenese healthy status	✓	✓	✓
Review alarm routing configuration to appropriate administartive levels		✓	✓
Inspection of alarm remote notification configuration (SMS - Email)		✓	✓
Review analogue points alarms thresholds		✓	✓
Varifying and testing of critical points alarm		✓	✓
Taking backup of the software configuration and historical data		✓	✓
Review alarm logs to identify frequently occurring issues and ensure proper alarm acknowledgement		✓	✓
Review network performance		✓	✓
Verify that graphical dashboard reference links are mapped correctly and that live data loads correctly			✓
Review alarm priority configuration (High - Med - Low)			✓
Review of users roles and security groups configuration			✓
Test failover systems (backup server, redundancy)			✓
Analyze energy consumption trends			✓
<b>Automation Panel</b>			
Varifying and testing time schedules of DDC panels and related equipments	✓	✓	✓
Check for physical damage, rust, and dust accumulation, panel cooling/ventilation in panel		✓	✓
Inspection of control cables (tightness, labeling, routing)		✓	✓
Varifying and testing operation sequence			✓
Testing and inspection of DDC input points values			✓
Testing by triggering DDC output points			✓
Replace faulty controllers and reprogramming			✓
<b>Field Level</b>			
Clean sensor to insure accurate reading			✓
Repair or replace actuators/valves/sensors			✓
Maintainance of HVAC damper/valve actuator by adding lubricant			✓
Tightness of loose damper/valve actuator			✓